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RESOURCE

Knowledge Management: A New Concern for Public Administration

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Description / Abstract

Knowledge has assumed a new importance in public policy making in the United States, and there is a need for new policies to deal with the management of knowledge. New technological and decision-making uses of information affect not only public policy outcomes, but the public policy process itself. Current knowledge management policies are inadequate, and particular attention must be paid to formulating policies for new information technologies and publicly accessible information.

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